



**ANNUAL REPORT**  
**2020/2021**









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DBNC proudly acknowledges the Traditional Custodians of the land on which we live, play and work and recognise their continuous connection to land, sea and country.

We acknowledge the Aboriginal and Torres Strait Islander people of our community and pay respect to Elders past, present and future.

# Strategic Plan 2021-2026

This Strategic Directions document for the Deception Bay Neighbourhood Centre (DBNC) was developed by staff and Management Committee of DBNC after consultation with community stakeholders.

It aims to give broad direction to the work of DBNC and inform the ongoing work plans of staff over the coming years.

## Vision

Deception Bay Neighbourhood Centre contributes to building a strong community that empowers people to thrive in their lives.

## Mission Statement

Deception Bay Neighbourhood Centre leads and empowers through working developmentally and connecting with its people (volunteers & paid staff). Deception Bay Neighbourhood Centre staff and volunteers work collaboratively with the whole of the community with a key focus to provide opportunities to the lives of the most disadvantaged in our community.

## Organisational Values

1. We acknowledge the Traditional Custodians of the Land on which we live, play and work and recognise their continuous connection to land, sea and country. We acknowledge the Aboriginal and Torres Strait people of our community and pay respect to Elders past, present and future.
2. We advocate for social justice and positive change on issues that affect our community.
3. We respect and value all people and their right to opinion and voice.
4. We strive to respond to people with genuine compassion.
5. We respect and value individual differences and people's rights to their cultural, linguistic, gender identity and sexual orientation.
6. We aspire to be professional in all dealings with all stakeholders.
7. We build effective teams by valuing the health, well-being and safety of our staff and volunteers.

## Goals/Objectives

1. Establish a participatory development program to work alongside the most marginalised to enhance their voice, ownership and ability to bring about change on issues which affect their lives.
2. Enhance the health and wellbeing of whole of organisation.
3. Demonstrate effective governance and efficient internal management practices.
4. Build and nurture collaborative relationships and arrangements across the whole of community inc. business & government.
5. Provide effective community based services.
6. Maintain financial sustainability of the organisation.
7. Explore opportunities for growth to ensure adequate space for existing and future developments.
8. Be responsive to presenting opportunities in line with the Vision.

# Statistics

**19,848**

21% INCREASE ON  
2019/2020 PERSONS  
PRESENTING AT  
THE CENTRE

**19 (9.3 FTE)**

NUMBER OF STAFF

**2,960**

7.7% INCREASE ON  
2019/2020 FAMILIES  
ACCESSING OUTREACH  
FAMILY SUPPORT

**530**

ACCESSING THE  
DOLLARSMART  
FINANCIAL RESILIENCE  
PROGRAM

**\$92,442**

DEBT WAIVERS  
THROUGH  
DOLLARSMART

**168**

PARTICIPANTS  
COMPLETED TRAINING  
(ORBITAL)

**138**

JOB OUTCOMES  
(ORBITAL)

**8,404**

INFORMATION AND  
REFERRAL SESSIONS

**890**

FRONT OFFICE  
CLIENT SUPPORT

**829**

PERSONS ACCESSING  
COMMUNITY  
DEVELOPMENT  
GROUPS

**2,050**

PERSONS ACCESSING  
COUNSELLING  
SESSIONS

**350**

PERSONS ACCESSING  
LEGAL SERVICES

**1,296**

SOURCING  
INFORMATION ON  
EXTERNAL SERVICES

# Management Committee Members



## **Trish Ferrier President**

Trish Ferrier has been President of the Neighbourhood Centre for over 10 years.

Trish has been working and volunteering in Deception Bay since 1995. In her role at Deception Bay Community Youth Programs (DBCYP) she worked closely with the Neighbourhood Centre in a wide range of initiatives to build the capacity of the community. Trish is passionate about the importance of good governance of small community organisations. She is also passionate about Community Development being an important part of the work of the Neighbourhood Centre, and is very supportive of the whole of community place based work that has been happening in Deception Bay over the last 20 years.



## **Michael Kennedy Vice President**

Michael Kennedy is the Founding Director of Kenedy's Timbers, a family business that has been specialising in the supply of reclaimed and sustainable source timbers for commercial and residential projects since 1995. Kennedys' have a commitment to the environment and a passion for quality and service.

Michael played a large role in putting together the Industry Standards for recycled timbers in 2008.

Kennedys' Timbers has a Head Office / World Class Production Facility in Narangba Queensland with branches also now in Melbourne and Sydney and distributors in Western Australia and New Zealand.



## **Brendan Power Treasurer**

Brendan is a Certified Practicing Accountant with over 20 years in financial management and strategy setting and has led teams across several industries.

Four years ago, Brendan took up the opportunity to volunteer on the management committee. He is very passionate about contributing to purpose driven organisations like DBNC.





### **Denise Eugarde Secretary**

Denise Eugarde is a local who has lived in the Bay for the past 25 years. She is passionate about her community – what the DBNC does to journey alongside individuals and families, those living within it and their well-being, safety and access to accommodation for all.

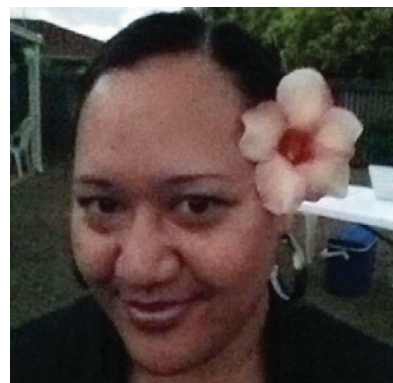
Denise regularly enjoys bonding time with her fur babies Misty and Toby at the local beach with her husband Brian, loving the friendly and welcoming nature of Deception Bay. Denise has 'green thumbs and fingers', a neighbour calling her place 'The Nursery'. She is an op shop 'Queen' who searches out treasures for her students, friends and family. Denise and her family are here to stay.



### **Christine Stuart MC Member**

Christine Stuart is a Gubbi Gubbi and Iningai woman and business owner of Bulu Yabun.

Christine volunteers as Secretary of Gubbi Gubbi Dyungungoo Group Inc. and shares her culture, history and Gubbi Gubbi language with childcare centres and schools in the community. Christine is the author of two Aboriginal children's language books and teaches the Gubbi Gubbi language as a subject at local schools.



### **Elizabeth Hunt MC Member**

Talofa Lava (hello), my name is Elizabeth Hunt and I'm a long term resident of Deception Bay having moved here from Samoa in 2002. I come from a large family so there's always food, laughter and a bit of craziness happening in our home.

Apart from having the amazing opportunity to serve on the DBNC Board, I am the Secretary for Aiga Samoa Association North Brisbane Inc.

I currently work in Banking as a Risk and Compliance Analyst.

I'm excited to continue to see the growth and development within Deception Bay and wider areas and am grateful for the presence the Neighbourhood Centre has and the amazing support it provides to our community.

# Presidents Report

As I write this report the world leaders are in Glasgow discussing how they can work together to reduce global temperature rises to 1.5C. It is uncertain whether they can achieve this, as some countries who are big emitters of carbon dioxide and methane are hesitant to commit their countries to the desired targets. Australia is one of these countries.

The stakes are high. Any temperature rise over 1.5C will be catastrophic for our communities. A coastal community such as Deception Bay will of course be greatly impacted by rising sea levels and destructive storms. We have already seen the impact of fires, floods and storms across Australia and the Torres Strait Islanders are particularly vulnerable to sea level rise and we have a large Pacific Island community in Deception Bay whose homelands will be facing great loss. It is not a matter of sometime in the future. It is happening now. This is and will directly affect many of our community members.

Challenges always provide opportunities. And it is incumbent on each one of us to consider what action we need to take to transition our day to day lives as well as the big emitters such as energy, industry and agriculture so that we are part of the global solution. Our children and grandchildren depend on the action we take today. Our leaders need courage to embrace this time in history.

Can they show the same courage as they did during the Pandemic where they embraced a health approach to managing the spread of COVID-19?

The Pandemic over the last two years has also had a significant impact on the lives of the residents of Deception Bay. The Neighbourhood Centre has worked hard to respond to support the community during this time. The public health restrictions have required the Neighbourhood Centre to innovate its support in spite of restrictions. The staff have been very flexible and responded well to the challenges of this difficult time. We had to change the way we operate our reception desk so we can maintain our social distancing. So if you have noticed you can't walk in the door as you used to, it is because the Neighbourhood Centre wasn't designed for a Pandemic.

Our vision for 2022 is that the community of Deception Bay continues to stay well as the pandemic evolves into a new phase, with 80% vaccination rates and open borders. This will impact on those residents who





have serious health conditions and it is important we all support these residents to stay well.

Queensland has been very privileged to have minimum lockdowns and for most of us we have been able to live almost normal lives this year without too much disruption. Congratulations to our State Government, who have worked tirelessly to ensure minimum loss of life and illness because of the Pandemic.

Our Strategic Plan was completed this year. Its development was significantly interrupted by the Pandemic last year, so we were pleased to say it has been completed. There was a range of community consultation to inform the key goals/objectives of the Plan and it is now being translated into our operational plans for the different program areas. A key change was the decision to operationalise our Community Development Framework but adding the objective "Establish a participatory development program to work alongside the most marginalised to enhance their voice, ownership and

ability to bring about change on issues which affect their lives."

The Queensland Families and Communities Association (QFCA) has been actively engaging with Neighbourhood Centres over the last two years through dialogue and training for Community Development/ Participatory Development. Both the Director, Caroline and myself have been involved in this process and we will continue to work with QFCA to develop resources and training opportunities of Management Committee members and staff of Neighbourhood Centres.

We were very fortunate to meet with Minister Leanne Enoch this year. She has demonstrated her strong commitment to importance of Neighbourhood Centres by visiting as many as she can. We were able to share with her our work and the many challenges of increasing homelessness and income stress.

The Neighbourhood Centre has achieved much this year. This report will give you an overview of the year. I would like to thank the staff for their

great work, and acknowledge their capacity to be responsive to the external changes that impact on their work. Many thanks to Caroline Cuckson, the Director, for her leadership and capacity to manoeuvre the Neighbourhood Centre through these changing times.

I would also like to acknowledge the members of our Management Committee who continue to support the organisation at this strategic level. Thank you for your constant willingness to support the good governance of the organisation.

Finally many thanks also to our funding partners, our community partners and the residents of Deception Bay who support our work. This report provides a list of people and organisations who make this possible. As you will see from all those listed there, we do not work alone, but with a wide range of people who work together for the Deception Bay community.

**Trish Ferrier**

President of Deception Bay Neighbourhood Centre

# Treasurers Report

I am pleased to present the audited financial statements for the year ended 30 June 2021. This financial year DNBC had a surplus of \$244,237.

The organisation's total income for the financial year was \$1,648,125. The centre's income remained consistent with last financial year with the only significant increase being the Federal Government subsidies received for the Covid-19 pandemic which has now ceased.

We thank all our funding partners for their continued support.

Expenses have increased by less than 2% compared with the previous financial year which is reflective of effective cost management across the centre.

The centre's cash position is strong and monies owned to the centre in the form of

receivables are low. Property, Plant and Equipment has increased compared to last financial year in recognition of the purchase of the house in Seymour St.

There is a high amount of equity in the centre at the end of financial year which is a sign of the centre's good financial health.

The financial statements have been audited as presenting a true and fair view of the financial position of the DBNC and with no major findings. This provides the management committee with a high level of confidence in the centre's financial controls.

I would also like to personally thank Caroline, Sharon, and Russell (who left the centre during the year) for their financial stewardship.

**Brendan Power, CPA**  
Treasurer of Deception Bay  
Neighbourhood Centre





# Concise Financial Report

for year ended 30 June 2021

## Directors' Report

### Directors Benefits

No director has received or has become entitled to receive, during or since the financial year, a benefit because of a contract made by the company or related body corporate with a director, a firm which a director is a member of, or an entity in which a director has a substantial financial interest

### Indemnifying Officer or Auditor

No indemnities have been given or agreed to be given or insurance premiums paid or agreed to be paid, during or since the end of the financial year, to any person who is or has been an officer or auditor of the association

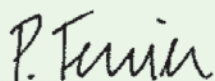
### Proceedings on Behalf of Company

No person has applied for leave of Court to bring proceedings on behalf of the Association or intervene in any proceedings to which the Association is a party for the purpose of taking responsibility on behalf of the Association for all or any part of those proceedings. The Association was not a party to any such proceedings during the year.

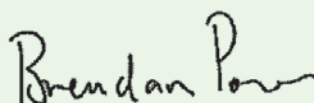
### Auditors Independence Declaration

A copy of the auditor's independence declaration as required under section 60 40 of the ACNC Act 2012 has been received

Signed in accordance with a resolution of the Board of Directors



Patricia Ferrier  
President



Brendan Power  
Treasurer

Dated: 04/11/2021

## Income Statement

### For the Year Ended 30 June 2021

	Note	2021 \$	2020 \$
<b>INCOME</b>			
Recurrent Funding		1,176,720	1,240,505
Non - Recurrent Funding		146,922	33,806
Other - Services		44,460	36,391
Other Income	2	280,023	133,446
<b>Total Revenue and Income</b>		<u>1,648,125</u>	<u>1,444,148</u>
<b>EXPENSES</b>			
Employee Expenses		1,068,051	1,083,797
Administration Expenses		124,944	62,627
Depreciation Expenses		16,324	13,472
Motor Vehicle Expenses		11,003	11,407
Property & Energy Expenses		64,524	103,233
Other Expenses		119,042	103,046
<b>Total Expenses</b>		<u>1,403,888</u>	<u>1,377,582</u>
<b>Surplus from Operations</b>		<u>244,237</u>	<u>66,566</u>

The accompanying notes form part of the financial statements



## Balance Sheet

### as at 30 June 2021

	Note	2021 \$	2020 \$
<b>CURRENT ASSETS</b>			
Cash on Hand		-	82
Cash at Bank and On Deposit		766,073	804,978
Receivables and Prepayments		17,366	7,105
<b>Total Current Assets</b>		<b>783,439</b>	<b>812,165</b>
<b>NON-CURRENT ASSETS</b>			
Property, Plant & Equipment	3	611,550	322,874
<b>Total Non-Current Assets</b>		<b>611,550</b>	<b>322,874</b>
<b>TOTAL ASSETS</b>		<b>1,394,989</b>	<b>1,135,039</b>
<b>CURRENT LIABILITIES</b>			
Trade Payables		16,383	8,803
GST Payable		36,464	33,537
Loan Payable - Current		10,667	7,237
Other Payables		41,632	54,697
Employee Provision		56,706	39,823
Contract Liabilities		241,700	225,330
<b>Total Current Liabilities</b>		<b>403,552</b>	<b>369,427</b>
<b>NON-CURRENT LIABILITIES</b>			
Employee Provisions		78,971	85,739
Loan Payable - Non-Current		134,888	146,532
<b>Total Non-Current Liabilities</b>		<b>213,859</b>	<b>232,271</b>
<b>TOTAL LIABILITIES</b>		<b>617,411</b>	<b>601,698</b>
<b>NET ASSETS</b>		<b>777,578</b>	<b>533,341</b>
Retained Earnings		777,578	533,341
<b>TOTAL EQUITY</b>		<b>777,578</b>	<b>533,341</b>

The accompanying notes form part of the financial statements

# Directors Report

2020/2021 has been another successful year for the Deception Bay Neighbourhood Centre. Throughout this years annual report we pay homage to the community members, agencies and employers who have supported and partnered with DBNC to bring people together to connect and contribute to their local community through social, educational and support activities.

Did you know that our Neighbourhood Centre is one of 138 local Neighbourhood Centres operating in Qld. Over 1.83 million people per year are visitors to Neighbourhood Centres in Qld and a 'no wrong door' approach means everyone is welcome. On average over 2,255 active community volunteers give 544,440 hours of their time per year. The average social return on investment is \$4.08 for every \$1 invested by the Qld Government.

Deception Bay has a small but growing population of 22,446 (Census 2016) and is predicted to be over 28,000 by 2031. In 2020/2021, over 19,000 people accessed our Centre. That represents approx. 85% of the total population of D'Bay and is a 20% increase on the same period in 2019/2020.

DBNC, like all Neighbourhood Centres plays a key role in our local community in reducing social isolation through volunteering, providing a space

and connection for social activities and self-help groups. We welcome people of all ages, abilities and walks of life, and create opportunities for people to enrich their lives through connections they might not otherwise make.

Social isolation has been an ongoing issue within Deception Bay area, especially during COVID. Key factors that attribute to this is the high transient population, high unemployment, homelessness, and mental health issues.

Our focus has been on providing place-based services and programs that address these issues. These activities and programs maximise how interactions can be a positive experience and have a positive impact on those who engage with the Centre.

In this annual report, you will read about our various programs and activities including: Walking Groups, Tea on the Terrace morning teas, Community Care





Days and the various activities and events we have participated in, in the community.

Our Garden and Chatter Group, is an initiative of DBNC which developed into a social communication construct than just gardening. Have a read of our feature on the Garden and Chatter Group and how it has emerged from grass roots beginnings, owned and shared by the local community.

Space continues to be a problem as the Centre is already at capacity. This is something we are addressing now and hoping to be able to expand our services is a long-term plan that you will see in our 2021–2026 strategic plan.

Our Orbital team were once again successful as Regional finalists in the Qld National Training Awards. We are so proud of being able to provide members of our local community with training that leads to employment. Our partnership with local employers

cannot be underestimated with over 80% of our students achieving an employment outcome. Read the good news stories in this report and give us a call if you want to sign up for next years intake.

All our counselling staff are part time and continue to be in high demand with a wait time of four to six weeks. This year our 4 staff (1.6 FTE) managed over 1,400 appointments to our family counselling and financial counselling services.

Our Outreach Family Program (OFP) continues to be in high demand. The OFP childrens' dance program went under review this year and as a result, a partnership has been formed with a local dance studio, Swarm. Over 20 young people enjoy the weekly dance lessons at the Swarm studio. Next year, the OFP team are looking at other after school activities to cater for the every growing number of families accessing this service.

DBNC also reaches out to the community to connect with people who don't have the capacity to come to the Centre. An example is the work DBNC does in collaboration with other local agencies, holding regular BBQs at the local caravan parks to foster relationships and socially connect with young people, families and older generation living at the park. The residents enjoy the social connection not only with the service agencies that attend but also with other residents at the park.

Before signing off I would like to thank the staff of DBNC for their continued dedication to their jobs and supporting the D'Bay community. A special thanks to our students and volunteers and to the Management Committee for their vision and dedication to the D'Bay community.

**Caroline Cuckson**  
Director of Deception Bay  
Neighbourhood Centre

# Our Programs and Services



Thank you to the wonderful team at the Deception Bay Neighbourhood Centre for always being there for our awesome community that we have here in the Bay.

For me personally, you have provided me with so many welcoming smiles, inclusion and connection to local groups, activities, and friendships. You are all amazing! Thank you!

DI, COMMUNITY MEMBER

## Front Line Response and Referral Team

The front office team provides a variety of support to the Deception Bay community but primarily we are here to listen and ensure each individual or family are assisted to find the right supports and services to meet their current needs.

These interactions can cover a diverse range of needs, from supporting our clients with basic essentials such as milk and bread to linking them with other agencies, housing concerns, or escaping domestic and family

violence, or linking them in for social inclusion with our community programs such as the Garden & Chatter Group or Walking Group.

This year we have supported many individuals and families who present at the Centre in distressed and heightened state, with the ongoing influence of this pandemic impacting on them financially and further impacting their housing security.

Across the year the front office team has engaged in supporting over 19,848 instances of connecting with our local community members. Compared to last year.



GLEN FROM NIGHT OWL  
DELIVERING ER SUPPLIES.

I joined the Deception Bay Neighbourhood Centre team for my final social work placement at QUT. The team welcomed me warmly and were eager to offer encouragement, knowledge, and practice wisdom to inform a valuable learning experience. DBNC offered inclusion in a variety of areas including response and referral, community development and the Outreach Family Program. It was great to be able to work across the different programs and learn how they each offer unique support to the DBay community. DBNC plays a critical role in supporting and strengthening the community, which I believe is especially important in the context of Covid, where people are experiencing new vulnerabilities and isolation. While DBNC is always there to offer a hand, an amazing part of my placement journey was also getting to know the people of Deception Bay and recognising the strength, resilience, and resourcefulness of community.

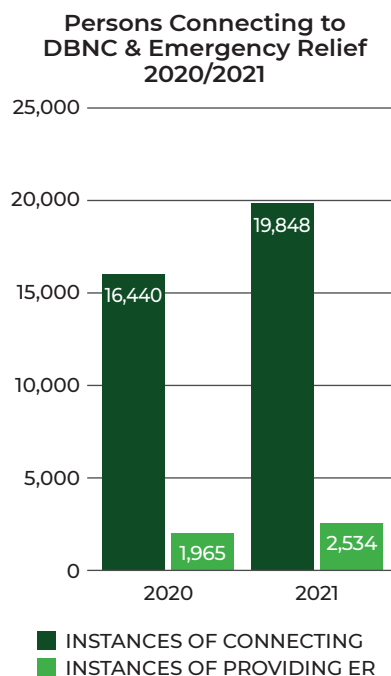
ANN, STUDENT



It has been wonderful to be a part of the passionate team here at Deception Bay Neighbourhood Centre, assisting our community amidst so much uncertainty and turbulence that we have experienced this year. Through all the challenges we have experienced, we have had great success with advocating on behalf of three clients who experienced long term homelessness, to be successfully approved and placed in housing accommodation.

PETA, FRONT LINE WORKER

Our Emergency Relief is partly funded through the State Government Department of Communities, Housing and Digital Economy. Funding is approx. \$13000 per year for 3 years. In 2020/21 we have over 2,534 instances of providing emergency relief. This was a 29% increase on the previous year. That equates to approx. \$5 per head. To meet the growing demand for emergency relief, we partner with other relief services in the Bay, as well as rely on various businesses in the Bay and community for donations of food, clothing and essential items. These include: Lighthouse Centre; St Vincents De Paul; Night Owl; Share the Dignity; Oz Harvest to name a few.



## The Student Hub

In 2020, DBNC established a Student Hub to allow Social Work and Human Services students to undertake work placement as part of their studies. The students have proven to be valuable as volunteers during their time with us and creating opportunities for DBNC to expand and improve service delivery at the Centre. This year, DBNC took on two new cohorts of students.

We make special mention to our partner Universities including Qld University of Technology, Central Qld University, Griffith University, Sunshine Coast University for their continued support throughout the student placement.

Our current students have had the experience of working across our various programs. This has included shadowing our outreach workers; supporting our community development worker; and learning brief assessments and intervention techniques under the guidance of our frontline staff.



DBNC staff in the front office have always been very helpful and friendly when I have visited the Centre. They make me feel welcomed and at ease and more able to cope with my extremely challenging homelessness situation. Knowing that I am not alone is calming and uplifting which helps me get through each day at a time.

HOMELESS CLIENT



## Community Development

It has been an absolute privilege to step into the Community Development role at DBNC after years of watching the CD space blossom and grow under Marilyn and Dans exceptional work. They have been very big shoes to fill!

It has also been an incredibly exciting space to step into with DBNC focusing its community development and overall organisational approach towards improving community wellbeing, addressing social needs and fostering community sustainability via a Participatory Development framework. All new learnings for us as a team and it has been great to see the benefits of this approach take form so quickly.

With another year of change and constant disruptions due to the COVID crisis, it is even more important to us at the

Neighbourhood Centre to keep our community connected through events, programs and community social groups. Creating community connections that serve to curb social isolation and support our community to thrive in times of challenge is at the forefront of the work we do at DBNC. It has been an amazing adventure so far!

We have been actively engaged in connecting to our community by hosting a number of new community driven activities. These include: our Garden & Chatter Group, Yinarr Yarning Circle – Moreton Bay Elders Womens Group, a grandparents and carers support group – Life and Love on the Spectrum, Tea on the Terrace and Wednesday Walkers Group to name a few.

All our activities and events are now listed on our monthly 'Whats On at Deception Bay Neighbourhood Centre' calendar.



**DONNA CAHILL,**  
COMMUNITY DEVELOPMENT WORKER

This year, we had over 10,000 instances of people accessing the centre either participating in our community activities, seeking information, advice and referral services.

## Here's a snapshot of some of these activities:



NAIDOC HAND PAINTING.

### **Yinarr Yarning Circle – Moreton Bay Elders Womens Group**

It has been an invaluable journey working with Aunty Barabra Hubbert and yOni Yinarr as we created more visibility for our Aboriginal and Torres Strait Islanders at the Centre. With the unwavering support and guidance from both Aunty Barb and yOni, DBNC has become home to the Yinarr Yarning Circle, meeting each month to work on Womens business with other Elders in the community. We are enriched by their presence and have been mentored on our NAIDOC week celebrations and activities to ensure cultural capabilities have been applied. Thank you Aunty Barb and yOni for your continued support to our Centre.

## Garden & Chatter Group

Our lovely group of avid gardeners reinvented themselves this year with a name change to Garden & Chatter and it couldn't be more fitting! Each Tuesday we meet for a cuppa and a chat, we sometimes garden, but not always, and that's OK. Our Tuesdays provides us all with a much-needed dose of social connection, fabulous gardening tips and how we can solve the problems of the world together. And sometimes we do! We also laugh a lot.

Through COVID lockdowns and restrictions, we have managed to continue planning forward with our weekly connections and have enjoyed planting food and flowers over the school holidays with families in the neighbourhood.

1-3 GARDEN & CHATTER GROUP



*I love the Centre, I love the people, the care, the kindness, the acceptance.  
All those important things are just oozing out of this building.*

ROSIE



Q: What do you like most about being part of the Garden & Chatter Group at DBNC?

Meeting new people, having interesting conversations.

Being new to the area I joined to meet people and I have met a lot of lovely people, and get great ideas for my garden.

Social. Safe place.  
Being part of a positive group.

Interacting with people. Sharing ideas.  
Meeting people.

It feels great. I enjoy it. I like the Garden & Chatter group.  
I also like having a cup of tea.

Friendship. Learning.  
Conversation.





1

### Wednesday Walkers

Through rain, wind and masks, we have kept our little community walking group moving this year after so many disruptions thanks to 'you know what'. Each Wednesday morning we met down by the library for a nice family and pet friendly stroll together, often ending up at the famous Fairy Way for a peek at the fairy garden display. With mental health and isolation being such a major concern in our communities, it is great see people come along to a weekly walk to stretch the legs, meet new people and enjoy the million-dollar view of the foreshore of Dbay!

1 WALKING GROUP.

2 NATASHA AND MR WALLACE.

3 HOLLY IN THE PRAM.

4-5 CELEBRATING INTERNATIONAL WOMENS DAY 2021.

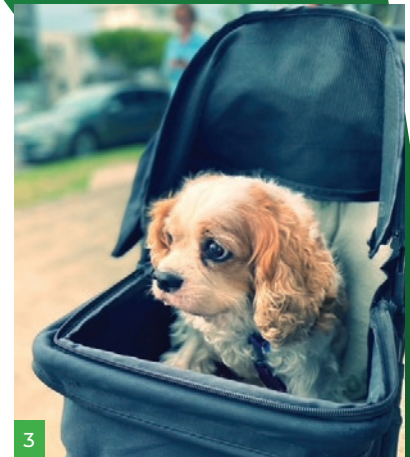


2

### International Womens Day 2021 – Choose to Challenge

Our big community event for the first half of the year was celebrating 2021 International Womens Day. We opted for an additional theme of 'stories of success' to complement the 2021 theme of 'choose to challenge'. We were all moved by the stories that were shared during the high-tea event and have been forever inspired by each woman's story of triumph over challenge.

Our friends at Deception Bay Community Youth Program (DBCYP) supported us with volunteers, The Busi Girls, as well as the quality catering from their training café, Bean Scene Café. How fortunate are we to have such exceptional networks coming together to deliver such a worthwhile event for the women and girls of Deception Bay. A very big thank you to women who shared their stories, and to our key note speaker, Chris Knight from Soroptimists International Moreton North Inc.



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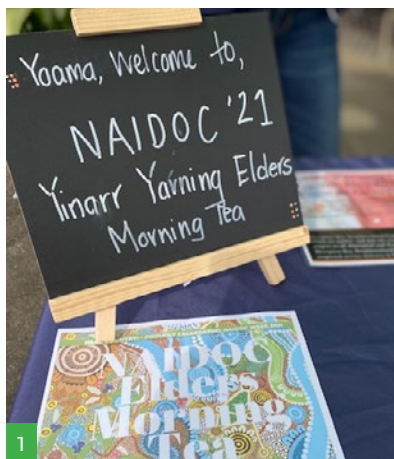


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## Caravan Park BBQ Collaborative

DBNC together with several local organisations continued to provide a great social event at the local caravan parks by way of an afternoon BBQ and games. The BBQ get-together gives everyone an opportunity to check in with each other and enjoy a nice social time together. Even with COVID our team of networks find ways of connecting in with the families and individuals by dropping of pre-made meals and stopping for a socially distanced chat! We always find a way to keep the connection.

## NAIDOC Week 2021

With our event project plans being guided by the gracious Aunty Barb, we were able to create a beautiful Elders morning tea event with COVID safe measures of course, so we could come together and celebrate our Aboriginal and Torres Strait Islanders and the theme for this year, "Heal Country". Our plans for the NAIDOC community event hosted by Mindle Bygul, will involve an art piece that community can contribute to. The foundations of the art piece have been kindly laid by Indigenous artist Natasha Jarmawina. The art piece will be presented to the Elders and displayed at our Centre after the September NAIDOC event.



- 1 NAIDOC WEEK 2021
- 2 AUNTY BARB GIVING ACKNOWLEDGEMENT TO COUNTRY AT THE NAIDOC MORNING TEA WITH THE YINARR YARNING ELDERS.
- 3 NATASHA PAINTING CANVAS.
- 4 DEKOTA MAKING POPCORN
- 5 UNDER 5'S.

## Working with our Community networks:

### Under 5's and Youth Week

We had the pleasure of being a part of Under 5's day again this year hosted by DBCYP. It was all about Nature Play so we decided what better way to celebrate this theme than by planting food, and it was messy fun! We had some of our lovely Garden & Chatter group members help us with our planting

stall and chatted with so many young families. We enjoyed our day out in community and being a part of the day hosted by DBCYP.

During Youth Week we got busy popping popcorn for DBCYP's outdoor cinema. It was a perfect night to be outdoors watching a flick and serving free popcorn to the community.





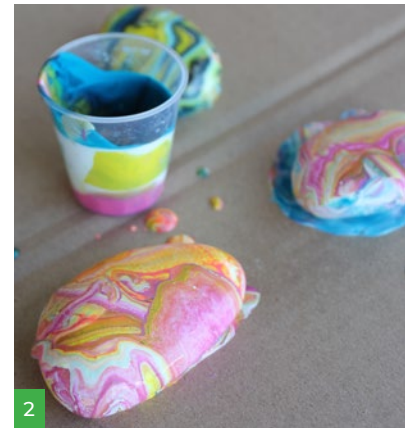


When you need help this is the place to come. If you're looking for work, if you need help with children, there are so many things the centre has helped with, the people here have been very friendly, very helpful.

PAUL



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## Community Care Day

A BBQ in the backyard is a great way to describe our Community Care Days.

This year we hosted four Community Care Days with five planned for 2022.

We come together to share food, conversation and activities such as Nat from Moreton Bay Rocks teaches paint pouring and Bettina from Paint D'Bay REaD.

We spend time together getting to know each other and enjoying our Centre.

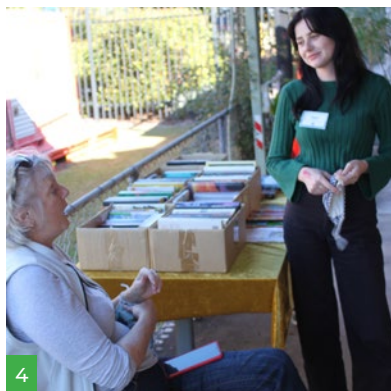
The DBCYP Buzi Girls always come along to cook our free sausage sizzle and we are so grateful for their contribution to our days.

Di arrives early to set up her free library and we always have something that needs planting.

Thank you to everyone who has come along to have fun with us. We look forward to many more.



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6

- 1-2 ROCK PAINTING WITH NAT.
- 3 BBQ STAFF CRYSTAL AND ALISHA.
- 4 ANN (STUDENT) AND DI (COMMUNITY MEMBER).
- 5 FREE BOOKS.
- 6 BETTINA WITH COMMUNITY MEMBER AT THE SHORE BIRD ACTIVITY.



## Outreach Families Program (OFP)

The Outreach Families Program (OFP) is funded through the State Government Department of Children, Youth Justice and Multicultural Affairs.

OFP provides crisis counselling, practical support and advocacy to vulnerable families with children under the age of 18 years in the Deception Bay, Rothwell, Kippa Ring, North Lakes, Murrumba Downs regions.

The issues we assist families with are complex and varied and dominated by issues associated with housing, domestic violence and mental health. More recently we have found that families are experiencing difficulties with understanding the processes and requirements of NDIS applications.

The success of OFP is due in part to the holistic support provided by working collaboratively with the other services that DBNC offer including family counselling, financial counselling, emergency relief and a number of social connection events and activities.

We have also built strong relationships with other services within D'Bay that refer their clients to the OFP including local schools, hospitals, and word of mouth within the community means we also have a high number of self referrals.

Our fortnightly attendance at Family and Child Connect meetings is a great opportunity for information sharing between services that can assist with working with families.

OFP continues to be a fundamental and an in-demand service within Deception Bay Neighbourhood Centre and continues to assist a high volume of families. During this financial year, OFP has provided a total of 2,796 hours of support and assistance to the clients we work with.

## Christmas Hampers

During the Christmas period, we work in partnership with the Lighthouse Centre Deception Bay, Yourtown, LLOP and other local churches and services to provide marginalised families with Christmas hampers

and gifts. In 2020/2021, the generosity of the partners and community members assisted over 300 families in Deception Bay and surrounding areas.

## Family and Children's Programs

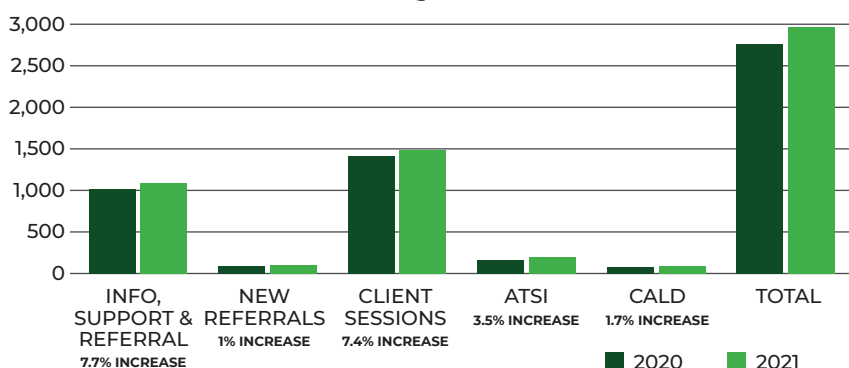
OFP is fortunate to have the opportunity to be involved in many aspects of community events and activities that provide a wonderful opportunity to engage families who may not be ready to undertake bigger steps to achieve some of their goals. Families can stay connected to the Neighbourhood Centre through the many other available options such as involving their children in the dance program or school holiday events, accessing community-based activities including our community garden. Within the DBNC community we can guide and support our families to reach those goals they wish to achieve.

## Children's Dance Program

Our Children's Dance Program conducted weekly workshops for 5- to 12-year-olds. It promotes confidence, self-esteem and personal growth in our young participants. It's an important program as it provides a soft entry point for families to connect to the Neighbourhood Centre and access other services and programs.

The Childrens Dance program and has been running for a number of years in D'Bay. As the dynamics of the community in D'Bay change, it was considered timely to undertake a review of the children's programs. As a result, DBNC partnered with SWARM dance studios in D'Bay. A qualified dance instructor work with our OFP workers to facilitate and host the program. The dance classes are free to eligible families and is currently being held 1 day per week. The dance sessions are popular with our young people. We currently have 15 young people participating and numbers are growing.

Outreach Families Program Statistics 2020/2021



\*Client contact is families not individuals within the family. OFP will often work with more than one person within the family, and this is not reflected in these statistics.





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## School Holiday Activities

With the easing of restrictions, OFP was able to offer a school holiday program once again this year to local children. Many of the children attending the school holiday program are not able to experience activities outside their local area due to lack of, or cost of transport. For this reason, this years school holiday activities included: trips to South Bank & Gallery of Modern Art (GOMA), Chermside Aquatic Centre, Settlement Cove Lagoon, Putt Putt, Bribie Island and Maleny bush walks. A special thanks to Australia Zoo for their kind donation of 2 free group passes. Having these experiences allow the children to understand more about communities other than their own which assists in their schoolwork, confidence and their overall development.

## Key Achievements

Homelessness remains a time priority issue in D'Bay. In the past year, OFP has had major successes in supporting families seek permanent social housing. Many of these families have been

- 1 SETTLEMENT COVE LAGOON.
- 2 SWARM DANCE STUDIOS.
- 3 PUTT AND PLAY.
- 4 AUSTRALIA ZOO.

homeless for an extended period. OFP workers have developed a good working relationship with the Department of Housing and were able to advocate on behalf of the families to indicate their needs, that is not always able to be articulated on the referral form.

**The OFP is a holistic service and continues to support families based on their individual needs as well as housing in the past year we have provided support by:**

- assisting families to source furniture
- enrolling children into local school
- after school pickups and drop-offs.
- picking up and delivering food hampers to families homes
- assisting families who have issues around hoarding to de-clutter and let go of items
- writing a range of support letters to support families e.g. accessing special childcare benefits, housing, court support
- attending meetings with families with the objective of being able to then provide them with a better understanding of information discussed.

Despite the many challenges that families face on a day to day basis, the OFP plays an integral part in providing support and guidance to get families back on track.

## Here is a success story:

### A single mother and two children with medical issues (8 & 6 years)

The children had not attended school since family fled home following DV. The family was living with extended family although continued to experience financial issues with debt accumulating.

As a result the children were not accessing medical support and mum was suffering with poor mental health.

#### With help of OFP workers:

- children were registered in a local school
- family were able to access housing support and furniture donated
- family accessed free financial counselling services

- referrals to mental health, community health nurse, and local GP
- children engaged in community activities.

As a result the family wellbeing and parenting capacity has improved.

## For Families in Neighbourhoods (FFIN) counselling

FFIN is a free counselling service for individuals who are experiencing personal, family, relationship and/or financial issues.

The program is funded through the State Government Department of Communities, Housing and Digital Economy.

The program covers the regional catchment areas of Deception Bay, Rothwell, Murrumba Downs and North Lakes.

Counselling has continued to be in large demand over the last twelve months with a wait time of four to six weeks. The Senior Counsellor operates part time and meets with an average of 60 clients and 294 counselling hours per quarter.

Most people are self-referrals via word of mouth but other agencies also refer such as Adult Mental Health services, Department of Child Safety, hospital social workers, Perinatal Mental Health and G.P's.

We also receive referrals through DBNC other programs – Outreach Family Program, Orbital, DollarSmart and persons presenting at the Centre. While it is easy to assume that COVID had been responsible for the increased demand, most people do not state COVID as part of their presenting issue. Reasons for people seeking counselling are still varied from death of a loved one, separation/relationship issues, domestic violence, trauma both acute

and chronic, significant anxiety and depression, social isolation. COVID has simply increased the ambient anxiety and uncertainty in people's lives.

I continue to facilitate our social inclusion activities including the Harmony Choir and the monthly Tea on the Terrace. These two programs are important in the lives of some people to enhance their social connectedness.

## Inside Out Parenting Course

I co-facilitate the Inside Out Parenting course both stage 1 and 2 with Narelle Nelles.

Over the past year we have held four Stage one parenting courses and two Stage two courses. Each year an average of 50 parents receive certificates at the completion of the course.

Caring for children can be exceptionally rewarding, but it is also a demanding and challenging task which requires great skill and sensitivity.

The Inside Out Parenting Course differs from the more 'traditional' parenting courses on offer because rather than just focusing on behaviour management strategies, it goes to the core of parenting.

The course focuses on the importance of attachment and the parenting relationship as a vehicle for promoting security in children. It provides parents with a framework for both understanding the thinking and behaviour of the children in their care to settle and flourish in their family.



SUSAN GREGORY,  
SENIOR COUNSELLOR



Thank you for different insights and the friendly way it was run and inclusiveness.

Lovely course and lots of insight into my child's behaviour and my own.

Thank you!  
Loved this course.

Understanding that I can move forward and help for me and the kids.

Give it a go – there are things to learn.

Seeing things more from other's perspectives.

Definitely worth attending.  
Definitely worth doing.

Really engaging, with good examples/ideas.

Really whole/well rounded training that pulls everything together.





- 1-2 AUSTRALIA'S BIGGEST MORNING TEA.
- 3 CHRISTMAS TEA ON THE TERRACE.
- 4 TEA ON THE TERRACE
- 5-6 OUR INAUGURAL FAMILY AND FRIENDS CONCERT.

## Tea On The Terrace

Tea on the Terrace continues as a monthly feature at the Centre with a number of residents becoming 'regulars' who enjoy catching up with each other. This continues to be themed each month and I am very ably assisted by Peter, a community member, who is our quiz person extraordinaire, and Tina who assists me in other areas of my program.

Some of the Tea on the Terrace events are also coordinated with Community Development. We were pleased to be able to have the Biggest Morning Tea this year despite COVID and raised an amazing \$229 towards cancer support and research.

This was made more special by the harmony choir performing a 'flash mob' which was great fun.

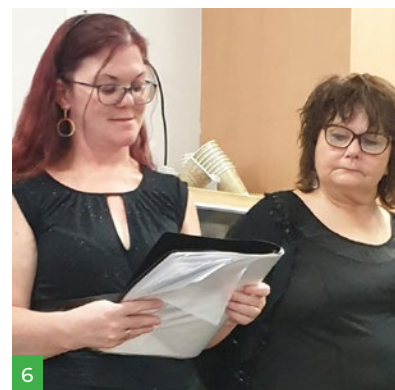
## Harmony Choir

The benefits of being in the choir are huge – the collaborative nature of singing together is not only a bonding and community making experience, but offers numerous personal benefits, such as increasing self-confidence, self-esteem, and the ability to work in a group.

Our choir members support and encourage each other with a few of our members still being 'founding' members of the choir. I think it is true that choirs play

a large part in strengthening a sense of community and enhancing the quality of life.

Above all the choir is about fun and laughter. Our 'performance' opportunities have been reduced due to COVID as we are not able to sing at the Nursing Homes Aged Care Facilities. We have however sung at Tea on the Terrace Biggest Morning Tea and held our inaugural F & F Concert (Family and Friends) at the Centre. The F & F concert was such a wonderful experience with many members trying their very first solos or duets. It was such a joyous event that we all really enjoyed and are already practicing for our next one!





## DollarSmart

The DollarSmart program is a financial resilience program funded by State Government Department of Communities, Housing and Digital Economy.

The program supports adults experiencing personal, family, relationship and/or financial issues providing them with financial and material assistance and / or finance counselling and advocacy/financial resilience.

I work with clients to give them confidence in dealing with their financial stresses by applying easy budgeting techniques and advocating on their behalf in order to reduce debt.

Clients have left their appointments with a sense of relief; they know what they are needing to do and how to do it. The financial stresses have left them for now and they appear more positive in their outlook.

My greatest achievement as the DollarSmart Financial Resilience Worker has been to advocate on behalf of the clients with their creditors. They may not have been able to pay them, or their income no longer sustained their debts. Working with the creditors, I was able to come to agreements which were both affordable to the client and suitable for the creditor.

**An 80 year old client came to the DollarSmart program with various and unaffordable debts. I advocated on their behalf with the creditors, placing**

**debts into affordable payment arrangements. Once these debts were paid, the client was able to use that money to go towards their savings.**

This financial year I successfully advocated on behalf of ten clients with wavering debts of over \$90000. I ran budgeting sessions with these clients who have then gone onto living without credit cards, thus improving their lifestyles.

Over the years, I've developed relationships with various agencies in D'Bay and the Moreton Bay region. Through partnerships with other agencies I deliver workshops to their clients on budgeting and how to live on less and feed their families for less.

Currently, I'm in the process of putting together a cook book with low cost budget recipes submitted by clients and members of the community.

This program is vital to our community and demonstrated by the number of people over the past 4 years. I am a qualified financial consultant and have been apart of this program from it is beginning 4 years ago and have watched clients attend the centre overwhelmed by their financial matters

The program is funded by Dept of Communities, Housing and Digital Economy. Funding is for a 5 year term which finishes in December this year. We hope to see this program continue as it has given individuals and families in the Deception Bay



BARBARA WILLIAMS,  
FINANCIAL RESILIENCE WORKER



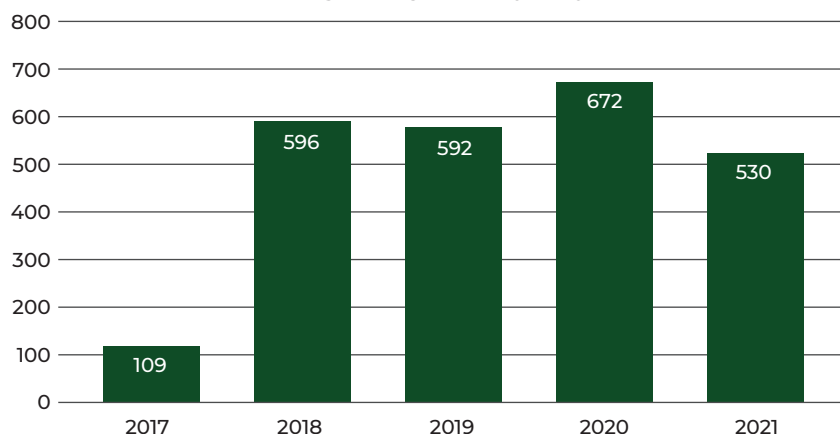
The DollarSmart program has been an incredible help for my mental health as well as financial health.

After receiving what felt like relentless contact from a debt collector as well as being behind and struggling with day-to-day finances and having panic attacks, one appointment with Barbara made me feel so much better. Since my appointment, I have been able to prioritise repayments and feel like I can regain control of my finances in the future.

Thank you for this service, words cannot explain how grateful I am.

KYLIE

DollarSmart Clients 2017-2021



and surrounding areas support for their financial struggles. It has provided advocacy with creditors, budgeting guidance both one-on-one and in a workshop setting, NILS (no interest loans), referrals to Step up loans and now NILS4CARS, general financial information and support.

I enjoy what I have achieved working in this program and the support of the other staff members and management of the Deception Bay Neighbourhood Centre. I have enjoyed working as a Financial Resilience worker.

#### We are proud to report over the period we achieved:

- 530 clients accessing the DollarSmart program
- 156 appointments dealing with creditors, hardship payments, budgeting guidance
- Debt waiver \$92,442

### No Interest Loans Scheme (NILS)

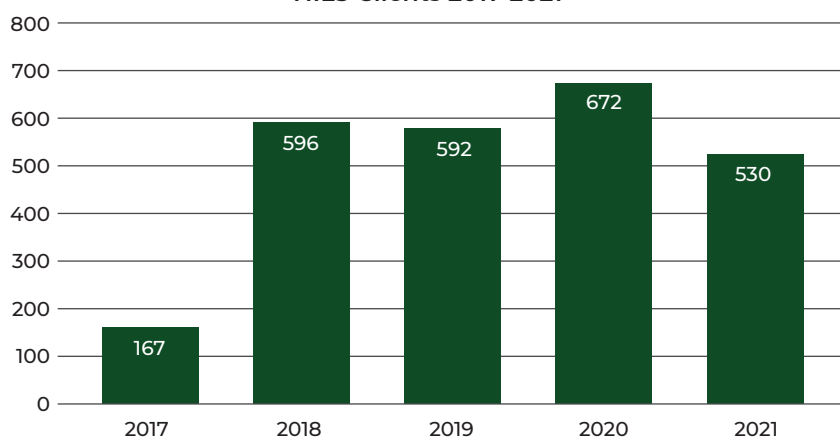
NILS is administered on behalf of Good Shepherd. The scheme provides people on low incomes with access to safe, fair and affordable credit.

Loans are available for essential goods and services such as fridges, washing machines, car repairs, medical procedures up to \$1,500. Eligibility is based on a persons level of income, and capacity to repay the loan.

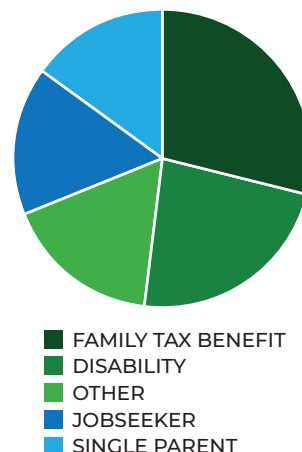
The youngest client this year was 20 years old. They came to use the NILS program and purchased items which they were able to pay it off at a reasonable rate without going into large amounts of debt at such a young age.

The NILS loan will also help them with their credit rating if they choose to go to a bank in future.

NILS Clients 2017-2021



DollarSmart Client Income Status 2020/2021



99

I will be forever grateful for not only the funding I was given to enable me to purchase a laptop to do my upcoming course to get me back into work.

But I was dreading asking for help. Feeling like I would be begging.

I could not have been further from the truth.

My nerves were squashed before I even sat down, and I was treated in the most respectful manner. They made me feel human again.

What an amazing service and beautifully friendly staff.

I will be forever grateful to them. Without the NIL's loan there would have been no way for me to have the access now needed due to COVID to be able to not only do my course work but engage in the conference lectures required to do so.

Thank You All for the amazing work you do.

CATHERINE

## FaRs (Moreton Bay Community Consortium)

DBNC is a partner in the 'Moreton Bay Community Consortium' with Encircle and other community partners Bribe Island & District Neighbourhood Centre, and Centre Against Domestic Abuse (CADA).

Our focus is on strengthening families and relationships to prevent breakdown and ensure the wellbeing and safety of children through individual and group work sessions. With each session and workshop, our program helps to uncover the untapped resources within each participant by way of effective interventions and therapeutic modalities.

Our clients explored their challenges via a range of modalities such as Sandplay Therapy, expressive arts, talk therapy and group programs.

Our counselling team were kept busy this past year with over

700 bookings and appointment enquiries. Our team found it highly rewarding helping to strengthen and care for the people of Deception Bay. Through our work we have had the privilege to witness people overcome great challenges in their lives.

Once again, we transitioned to telehealth when restrictions were in place showing how adaptable our community is and how committed they are to their wellbeing. We have certainly all mastered the art of adapting better than we could ever have expected! The ongoing challenges that the virus has brought into our lives continues to shape how we manage stress and seek connection in a more meaningful way. Our clients have certainly demonstrated resilience and persistence throughout this time.

We said farewell to our colleague Isaac after many years of service



DONNA CAHILL,  
COUNSELLOR

at DBNC. Isaac has been with DBNC for 7 years and has built an excellent reputation for being a compassionate and effective therapist within our community and, a wonderful workmate.

Isaac's work in the Anger Management program as well as his individual counselling provided our community members with quality care and gave access to one of the best counsellors in the area.

We know from the positive feedback from our clients and from so many in the Bay (and beyond) that we were very lucky to have him on our team.

Thank you, Isaac, for your years of dedication to your clients and the community of Deception Bay.



Most of our certificates, our training, our gatherings... because we never had a building then... were done here in the Neighbourhood Centre. Their meeting room was like a Samoan meeting place for our community but it was also a place where Deception Bay came to meet and hence the relationship grew from there.

HANEMANN





## Education and Employment (Orbital Works)

The Orbital Works team at Deception Bay Neighbourhood Centre have enjoyed another successful year helping change the lives of many of our community members.

We continue to improve and change our program to offer something for everyone and deliver accredited training in Individual Support (Aged Care/disability support), Early Childhood Education and Care, Logistics/Warehousing/forklift driving, and Hospitality. We support our participants to succeed in their study and journey into employment, and many of our participants

have accessed our Centre's other services including financial resilience, No Interest Loans, Emergency Relief and Counselling.

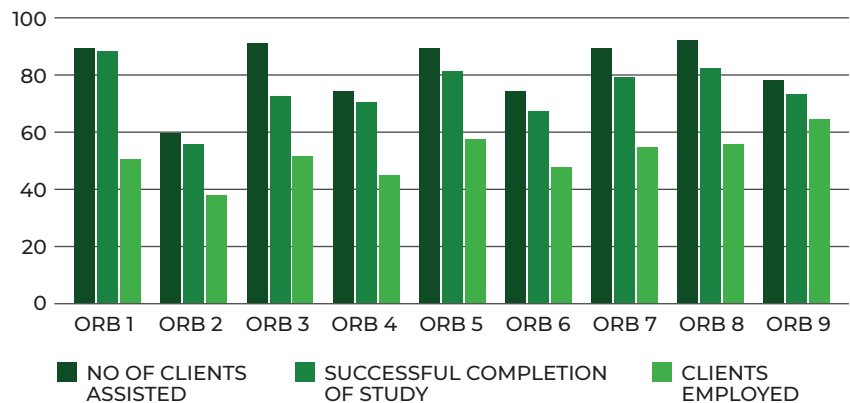
Delivered under the Skilling Queenslanders for Work Initiative funded by the Queensland State Government Since commencing in April 2016, we have trained over 822 local community members

with more than 600 gaining employment and further study.

This year alone, despite the ongoing challenges of the COVID 19 Pandemic we have assisted 168 participants, delivering three qualifications across 11 courses.

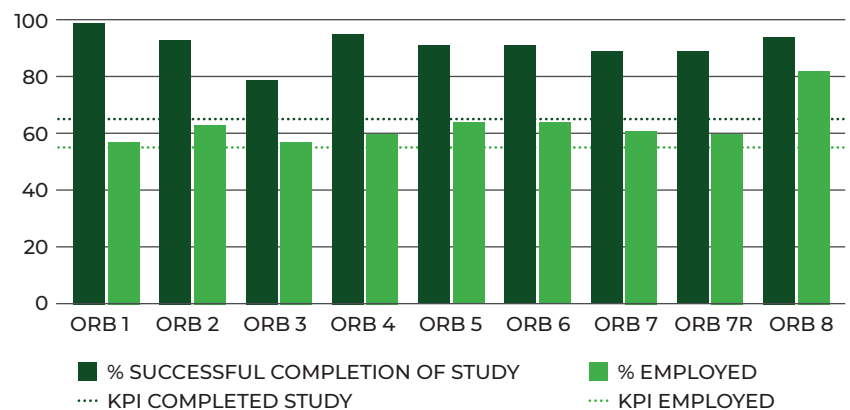
On a recent project completed mid-2021, 82% of our students gained employment

Clients assisted by Orbital Program



BEVERLEY THOMAS-BEATTY,  
TRAINING & EMPLOYMENT  
PROGRAMS MANAGER

Training & Employment Outcomes by Orbital Program





1

- 1 ECEC GROUP.
- 2 ORBITAL TEAM.
- 3 DRESS FOR SUCCESS.
- 4 ROTHWELL KIDS EMPLOYER PRESENTATION.
- 5 COFFEE CART.



Whatever time I've  
needed it... they always  
make a room available.

HANEMANN



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## Queensland Training Awards (QTA)

For the second year running, The Orbital Program along with the entire DBNC were proud to be finalists in the 2021 QTA. We look forward to entering again in the 2022 QTA with the goal of taking out the first place this time and dressing for the "Red Carpet" party!

for interviews and employment. All participants leave with at least 2 new outfits, shoes, and accessories such as jewellery and handbags. This also provided a valuable bonding and confidence building activity for the participants with much excitement and laughter both on the journey there and back to the Centre



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## Team Building Activities

### Barefoot Bowls

In addition to classes, we provide a fun and social learning space offering social activities such as our recent "Barefoot Bowls", which was well attended by our students who dressed in costume for the occasion.

## Employer Industry Presentations

Another valuable part of the program is inviting industry specific employers to meet with each group of participants. This opens up a range of employment opportunities for all participants in all our courses. We have continued to increase our employer partners this year which also helped us achieve 82% employment outcomes.



4

Not to be outdone, the Orbital Team also dressed as cheerleaders for our students. With our "Fashion Fix" parade planned with the Orbital team showcasing head-to-toe fashion on a \$30 or less budget.

## The Orbital Breakfast Club

The breakfast club has proven to be a popular and valuable social activity for our students providing an opportunity to build rapport with their peers.

We are also busy organising a large end of year Red Carpet Graduation for the students.

## Valued partnership

A valued partnership has been formed with Deception Bay Community Youth Program and their 'Bizi Girls' who are undertaking a Cert 1 in Business traineeship. The Bizi Girls volunteer to assist the Orbital team in putting together the gifts, cards, decorations and presentation folders for our participants.



5

## Dress for Success

Dress for Success is another confidence and team building activity delivered by our Orbital Works team. Our Centre's minibus transport is provided for a visit to Brisbane, where personal stylists provide a make-over to prepare our participants



## Good News Stories:



### **Milissa, Childcare**

Milissa first approached DBNC with the assistance of her NDIS Support worker wanting to do the Certificate III – Early childhood Education and Care course.

The Orbital team worked together with Milissa's NDIS support worker and her Disability Employment student mentor. As a result Milissa completed the theory component of the course. Our supportive employer, Sunrise Kids provided the work placement for Milissa.

During October, her Mentor received a phone call from both Milissa and Janine (Director). She is now an employee and doing fabulously! This is Milissa's very first position, where she has not required additional support to maintain her employment. Sunrise Kids has committed to

putting in the time and additional attention she needs for her to maintain her employment.

### **Pan Aye Chun, Individual Support Group**

Pan didn't let his lack of English get in the way of a carer supporting people.

Pan relocated from Myanmar several years ago and speaks Karen as his primary language. Since relocating Pan has done his best to learn English and managed to secure work at a meatworks to assist in supporting his family. This took over three hours in travel each day and he was not able to sustain his employment.

Pan approached the Deception Bay Neighbourhood Centre as he was very eager to gain a career in supporting people.



Initially, we were unsure how he would cope with the study due to his English. However with perseverance and lots of additional support and the help of google translation, Pan passed his theory and his work placement successfully.

The Deception Bay Orbital Team initially contacted the Eden Care around 18 months ago to source multicultural employers. Jodie, our Industry Liaison Officer approached Eden Care regarding employment for Pan and following a successful interview began his first shift in October 2021. last week, and Pan was interviewed by them. He had a great interview and started his first shift in October 2021!

1 MILISSA AND EMPLOYER.

2 PAN.



## Testimonials from employers and students:

You're a blessing in disguise, I've been having so much trouble recruiting (and immediately hired several Orbital students).

TARA HR / ENVIROBANK, EMPLOYER

Your training and support is amazing – I send applicants to DBNC Orbital Team all the time.

ROBYN – TRAINING AND RECRUITMENT  
COORDINATOR - HOME INSTEAD, EMPLOYER

Thanks so much for you and Jodie helping me get a Job.

PAN, STUDENT

We love hiring from DBNC Orbital program because the students were all well prepared and any personal barriers they may be dealing with, have already been addressed prior to referral...

KELLY – HR FINA, EMPLOYER

Thank you for everyone's love and support, thanks Jenelle you're my shining angel... and keep being amazing.

RON, STUDENT

I just got a job offer! I'm so happy... and overwhelmed, I'm crying ... but I'm happy.

THILINI, STUDENT

## What's planned for 2022

Many thanks to Qld State Government 'Skilling Queenslanders for Work' Initiative through Dept of Employment, Small Business and Training for approval of our next round of programs in 2022.

We are excited to be expanding our program into the Redcliffe

region with our community partner Redcliffe Area Youth Space. Redcliffe is very much in need of these opportunities our team and program will provide their youth and their families.

In conclusion, despite the impacts and challenges of the pandemic, restrictions and lockdowns, the

Orbital team have continued to deliver quality, life changing courses and supporting their needs right across the Centre. Where restrictions prevented some planned activities, we changed direction to activities that still allowed for fun, confidence and team building.

# Story of our Journey

## Garden & Chatter

When you hear the term community garden you instantly think of a plot of land growing a multitude of food supplies tended to by a multitude of people. Our community garden is a little bit different to this. This group has grown and developed from a grass roots beginning owned and shared by the local community.

We tend to each other, growing our relationships and connections in the first instance and then we tend to the garden.

Our community garden is home to many trusted and regarded friendships and has provided many locals with an all-important space to enjoy the company of other locals. Each Tuesday we gather by the garden, we talk, we laugh, we make each other cups of tea and we solve the problems of the world, share our weekly adventures, swap stories and life hacks and enrich each other's lives. Sometimes we indulge in a bit of craft and have many a time made plans to yarn bomb the Bay! This is still on the cards!

Our numbers have grown this year from 3-4 regular members to a very noisy 15. We like to

attribute this to the name change that took place back in April. One of our long-standing members Ms Rosie, proclaimed the name needed to reflect the purpose of the group in a more accurate way.

So, Garden & Chatter was created, and we haven't looked back since. With each new person joining our weekly gatherings, our group diversifies just a little bit more **with new people joining the group and new ideas and ways to support our local community are discussed. The group epitome's our centres approach to community development** through the participatory development framework approach. The concept is to work alongside the most marginalised to enhance their voice, ownership and ability to bring about change on issues which affect their lives.

**In fact we recently started up a grandparents and carers support group called 'Life and Love on the Spectrum'** for those who care for family members living with disabilities of any kind, and for those who have taken on the role as carer to a family member.

The support that takes place in these gatherings is heart-warming. The Life & Love group will move to monthly gatherings in 2022, so keep your eye on our monthly calendars for dates.

I am proud to say we are known for being an inclusive and welcoming group. We celebrate birthdays, family stories, personal accomplishments, and share our hobbies.

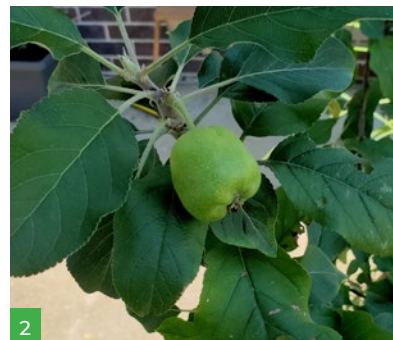
Now that restrictions are easing, we have been able to plan outings to other gardens in our area. We have as much fun planning activities and trips as we do enjoying them. We were lucky enough to attend the Beachmere Community Garden open day and meet the people forging forward with the new plans for that space and we returned the favour by hosting an Open Garden last month, attended by 27 people! Thank you to Micah from MBRC for inviting us to be a part of the local Open Garden days they are supporting. Its comforting to know we have friends just up the road who we can support with their journey as they will for us.

This group has grown and developed from a grass roots beginning owned and shared by the local community.



I think most people are looking for a comfortable place to be, acceptance when they come, and that's important.

ROSIE



Our garden is fun and playful, and we are home to a happy and healthy worm farm, busy bees and a pretty mix of flowers and herbs. **One of our local community members started up Rock Painting activities** and our hand painted rocks and garden ornaments along with our resident scarecrow give a homely feeling when visiting our space. Feel free to drop by the centre and collect some fresh worm tea next time you're in the area.

Many thanks to Cheryl and Martin for their commitment to our community yard and garden, and the worms, and to Rosie, Barb, Di, Lynn, Dianne, Jenny, Natasha, Lynda, Jan, Olivia, Selena, Gayle, Margaret and Anna for your contribution to our community. Its been a lovely year together connecting and forging a supportive space for locals to socialise in, and, among other things, we grew our first apple!



- 1 ROSIE.
- 2 OUR FIRST APPLE.
- 3 NATASHA'S BIRTHDAY.
- 4 ROSIE'S BIRTHDAY.



# Staff and Volunteers

We send a big 'shout out' to our wonderful staff, students and community volunteers who have all made a huge contribution to DBNC's success for 2020/2021.

## Staff

Caroline C – Director  
Russell B – Finance Officer  
Sharon D – Finance/  
Compliance Officer  
Alisha P – Marketing/Finance  
Support Worker  
Elise B – Program  
Co-ordinator  
Peta T – Front Line Worker

Debra V – Front Line Worker  
Dekota T – Front Line Worker/  
Special Projects  
Kirsty S – Front Line Worker  
Bruce W – OFP Worker  
Crystal D – OFP Worker  
Rhian H – OFP Dance/Drama  
Jessica G – Dance/Drama

## Student Volunteers

Martin B & Cheryl B  
Hannah K  
Hannah R  
Rachel W  
Ann C  
Suzanne W  
Ellen G  
Michael C

Susan G – Senior  
Counsellor (FFIN)  
Isaac W – Consortium Counsellor  
Laura A – Locum Counsellor  
Barbara W – Financial  
Resilience Worker

Donna C – Community  
Development Worker/Counsellor  
Dan A – Community  
Development Worker  
Suzanne D – Administration  
Tina R – Administration

Bev T-B – Employment &  
Education Program Manager  
Annette C – Orbital Student  
Support Mentor

Jodie G – Industry Liaison  
Officer Orbital  
Jenelle L – Orbital Student  
Support Mentor

## Community Volunteers

SES volunteers  
Bizi Girls – DBCYP  
Gail R – LLOP  
Bettina N- DBay Reads  
Natalie – Rock Painting  
Garden & Chatter Group  
Di P – Community  
Book Club

# Sponsors and Supporters

## A big shout out to the Deception Bay Community!

On behalf of all our staff and volunteers at the Deception Bay Neighbourhood Centre we want to extend a heartfelt thanks to all our members, supporters, friends, partners, and donors.

We know there are some people who prefer not to be publicly recognised, but you know who you are and so do we.

You have made our year such a success walking with us in reaching out to the community and supporting their needs and helping them reach their aspirations what ever that may be.

### Special thanks also to:

- Department Children, Youth Justice and Multicultural Affairs
- Department of Communities, Housing and Digital Economy
- Department of Employment, Small Business and Training (SQW)
- Encircle
- Deception Bay Community Youth Program (DBCYP)
- Yourtown Deception Bay
- Department of Social Services
- Moreton Bay Regional Council
- Mercy Community – Moreton Bay Creative Communities
- Good Shepherd Finance
- Chris Whiting MP
- Hon Luke Howarth MP
- Volunteering Qld
- Meals on Wheels Deception Bay
- QulHN
- Goodstart Early Learning Moreton Bay Region
- Qld University of Technology (QUT)
- Griffith University
- Central Qld University (CQU)
- Lighthouse Centre Deception Bay
- St Vincent De Paul
- Freshwater Anglican Church
- Lions Club Kippa Ring
- Community Care Beenleigh NILS
- GS Microfinance
- Legal Aid
- Mission Australia
- Hope Centre Moreton
- SES Deception Bay
- Qld Fire Emergency Service
- KEIHS (Keys to Early Intervention in Homelessness Service)
- Moreton Bay Regional Community Legal Service
- Qld Health – Immunisation Clinic
- Rent Connect
- Carers Qld (NDIS)
- Centrelink
- Coles, Woolworths, Aldi, IGA
- Bunnings Rothwell
- Seabrook – McKenzie Aged Care
- Heartfelt Funerals – Deception Bay
- Ballycara Aged Care
- Suncare community Services
- Rothwell Kids ELC
- Little Scholars School of Early Learning
- Bay Explorers Early Learning
- Play and Learn Childcare Centre
- Sunrise Kids Early Education and Childcare Kippa Ring
- Accoras ParentNext
- Dolphins Leagues Club
- Zesty Lemon
- D'Bay Sports Club
- Bright Group Australia
- Redcliffe Area Youth Support
- Beaumont Care Rothwell
- Just Better Care
- Eden Care
- Sunnymede Park
- Envigor
- Deception Bay North State School
- Deception Bay State School
- Bounty Boulevard State School
- Deception Bay High School
- Perinatal Mental Health
- SUSO
- Moreton Bay Elders Women Circle
- Aiga Samoa Inc
- Sundra Ruck
- Paint Dbay ReAD
- Moreton Bay Community Rocks
- North Lakes Uniting Church
- Night Owl – D'bay
- Moreton Bay Regional Council
- Expect a Star
- Your Home Care
- Green Leaves ELC
- Pallet Masters













Deception Bay Neighbourhood Centre Inc.  
24 Endeavour Street, Deception Bay Q 4508

 [www.dbnc.org.au](http://www.dbnc.org.au)  [info@dbnc.org.au](mailto:info@dbnc.org.au)  07 3204 2022  
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